

# Newsletter

January, 2006



## **New Twist on Process Benchmarking**

A variation on the traditional model of process benchmarking will soon be introduced. Process benchmarking uses benchmarking data as a vehicle to explore potential best practices. It is carried out in a workshop setting. At the Mental Health Corporations of America (MHCA) conference to be held in St. Pete Beach, Florida on February 22, MHCA, members will have the option of participating in the BPS process benchmarking exercise prior to the conference by responding to an on-line survey. The data collected through the on-line survey will be combined with that gathered at the conference to produce a more robust sample size. While the discussion and sharing of knowledge will always be central to process benchmarking, this innovation paves the way for greater flexibility in the use of the technique.

## **JCAHO Professional and Technical Advisory Committee**

BPS President, Paul Lefkovitz was elected President of JCAHO's Behavioral Health Care Professional and Technical Advisory Committee (PTAC) for the 2006-2007 term. The PTAC reviews and makes recommendations regarding all new standards being proposed by JCAHO. Dr. Lefkovitz previously served as Vice-Chair the past two years.

## **Upcoming Conferences**

Paul Lefkovitz will be conducting a four hour institute on benchmarking on February 27 at a conference sponsored by the Michigan Association of Community Mental Health Boards. BPS will also be represented at the exhibit hall.

## **Contact Us!**

We want to create an active and vibrant community of individuals and organizations interested in performance management, outcomes, and benchmarking. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at [info@bpsys.org](mailto:info@bpsys.org).

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