

Newsletter



March, 2007

Article Highlights Benchmarking

"Benchmarking Blossoms in the Garden State" is a feature article in the new March, 2007 issue of Behavioral Healthcare. The article provides a very upbeat and positive report on the benchmarking initiative being conducted in collaboration by NJAMHA and BPS. It was written by June Noto, NJAMHA IT Project Director with the assistance of Shauna Moses, NJAMHA's Director of Public Affairs. The partnership between NJAMHA and BPS is described as well as the benefits realized by the participants. Jarrett Lynn, Director of Operations at Ocean Mental Health Services is quoted as follows: "This benchmarking validates our high performance and provides staff with a sense of pride...In other cases, benchmarking identifies a need for improvement. Either way, it's very valuable." The movement into Phase II of the initiative that incorporates enhancements and new benchmarks is described. June closes that article by stating, "I look forward to having all of our members benefit from this valuable investment, and I am sure that behavioral healthcare providers in other states will realize the same tremendous advantages by implementing similar programs". For those of you that do not receive this popular magazine, we will be placing a link to the article on the BPS web site home page.

National Council of CBHC Meeting

BPS was an exhibitor at the National Council for Community Behavioral Healthcare conference in Las Vegas on May 26-28. With a reported record attendance of 2,200, the conference was a beehive of energy and activity. The visibility of benchmarking continues to rise as evidenced by the steady stream of people that stopped by our booth to learn about what we are doing. A number of them reported that they are hearing much more about the importance of benchmarking. Many benchmarking participants from different BPS initiatives around the country also stopped by to say hello. These visits were really enjoyable and greatly appreciated. It is always nice to connect a face to a name! Contacts were also made that could lead to new benchmarking initiatives. The conference itself was excellent with some inspiring plenary speakers and outstanding workshop presenters. While there were no presentations on benchmarking, there were a number of offerings in the areas of outcomes measurement and performance improvement.

Contact Us!

We want to create an active and vibrant community of individuals and organizations interested in benchmarking, performance management, and outcomes. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at info@bpsys.org.

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